

Boyd, Gina

From: Boyd, Gina on behalf of UCCINFO
Sent: Friday, September 03, 2004 3:07 PM
To: Haeny, Kathleen; McKeon, Christine
Subject: FW: RM 04-02

Data entry complete.

-----Original Message-----

From: Cyndy Elick [mailto:ELICK@ipfw.edu]
Sent: Friday, September 03, 2004 1:10 PM
To: UCCINFO
Subject: RM 04-02

I am writing in regards to the article in the Ft. Wayne News Sentinel of August 26 and the need to regulate how painful utilities make it for their delinquent customers. Granted people should pay their bills, however, access to utilities can mean the difference between life and death. I find it shameful that a utility company can make it so much more difficult for a struggling individual or family to get reconnected. It's ridiculous that the customer must pay such high reconnection fees, deposits and the bill. I strongly support measures to make any reconnection process more reasonable and attainable for the customer.

Sincerely,
Cynthia Elick
7908 Woodcreek Lane
Ft. Wayne, IN 46815
RM 04-02